



Flood Emergency Plan



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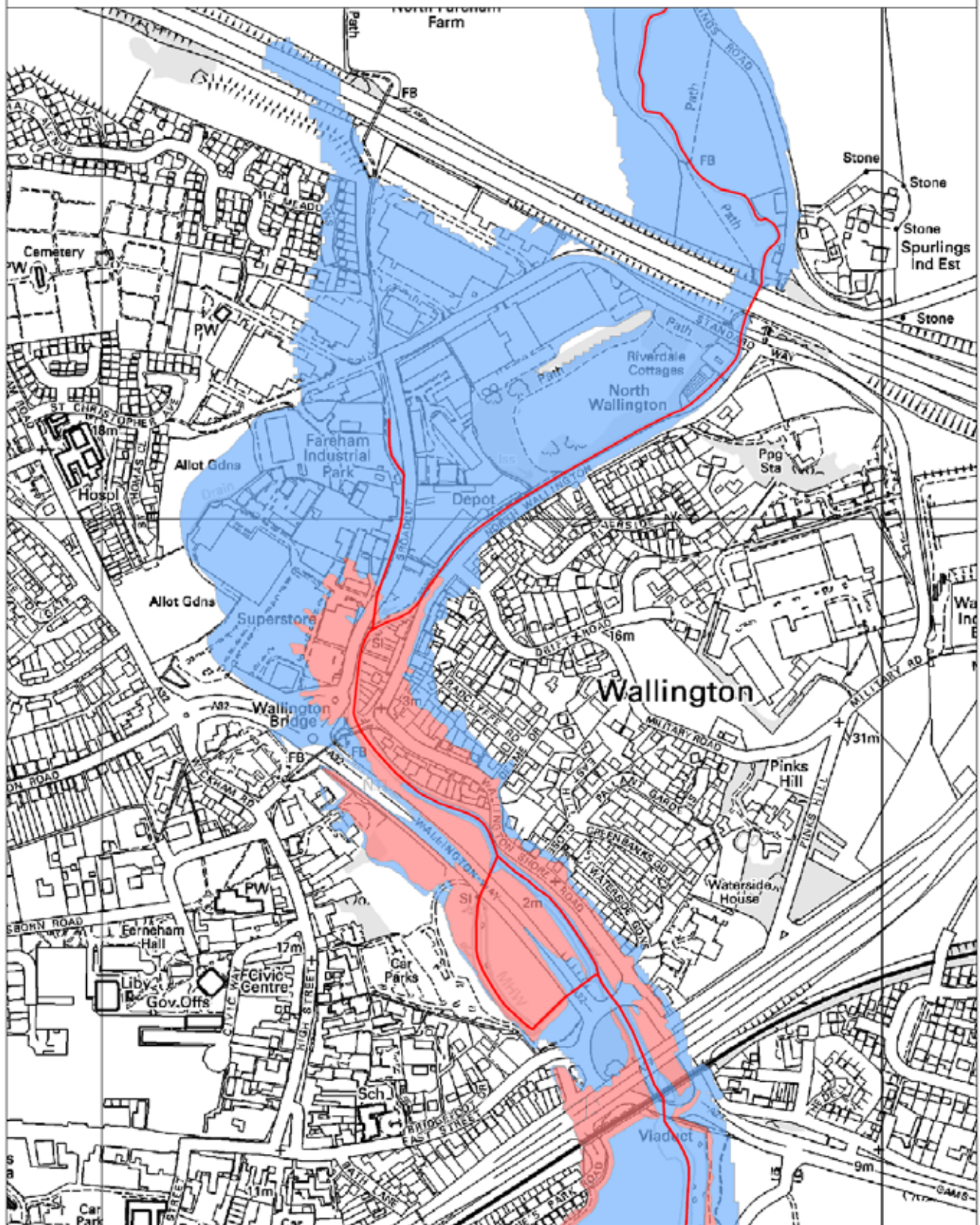
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Produced with the assistance of Fareham Borough Council
and the Environment Agency.



August 2011

Flood Risk in Wallington



Legend

 Main Rivers

-  Fluvial Flood Risk
- 1 in 1000 chance of flooding, any given year
-  Combined Fluvial and Coastal Flood Risk
- 1 in 1000 chance of flooding, any given year

0 0.1 0.2
Kilometers



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1. INTRODUCTION

The Aim: The Aim of the Wallington Village Flooding Emergency Plan is to enable the WVCA to assist statutory authorities and property owners in the locality of Wallington in the mitigation of the threat and effects of all forms of flooding in Wallington Village.

Definition of the Locality: For the purpose of this plan, Wallington Village is the locality which lies on the west-facing slopes of the extreme south west spur of Ports Down and on the east side of the Wallington River. The northern limit of the locality is represented by the M27 motorway and the southern limit by the Delme Roundabout alongside the estuary of the River Wallington.

The Threat: The threat posed by flooding in this locality affects mainly its two through roads, Wallington Shore Road and North Wallington, and, as recently as November 2000, has involved a significant number of properties on each side of these highways. Essentially, such flooding takes three forms, one maritime-originated and the others associated with heavy rainfall. These forms are the following.

Tidal:

Normally associated with the incidence of high spring tides, this form can be of regular occurrence usually affecting the southern half of Wallington Shore Road. In the event of very high spring tides, flooding may extend for short periods into the northern half of the road and is manifest principally in the area of the Delme Drive junction. In the event of a tidal surge resulting from heavy weather at sea in the western English Channel or the SW Approaches, tidal flooding can extend the length of Wallington Shore Road and around the time of high water, Portsmouth. In twenty-five years experience, this form of flooding has been restricted to this road and has not affected North Wallington.

Groundwater/Surface Water/Flash/Sewage:

Wallington Village does not suffer from groundwater flooding. Groundwater flooding is the type of flooding which occurs weeks and months after rainfall has occurred due to the rise in the water table level. These other forms are difficult to separate in this locality; combinations of them occur during and after periods of sustained and heavy rainfall when hillside roads along with storm water and sewerage drains, conduct excessive amounts of water downhill to supplement the groundwater flow which finds its way by other means off the slope to Wallington Shore Road and North Wallington. Because of the configuration of the fluvial flood defences and roadside drains and flap valves, this groundwater cannot escape immediately and substantial ponding occurs. In exceptional circumstances of rainfall, this ponding can lead to flooding situations. These combined forms of flooding are regarded as the

most serious in their effect for the security of property since water may not escape into the river in the spate condition when flap valves become inoperative because of the high water level in the river. Ponding occurs regularly at all of the junctions of downhill roads with North Wallington and Wallington Shore Road but especially in the vicinity of Drift Road and Delme Drive junctions.

Fluvial:

In the main, substantial Wallington River drainage involves the runoff from clays upstream in conditions of spate following heavy and prolonged precipitation. Resulting spates are a common condition of the river but flood defences along the riverside have made the incidence of fluvial flooding most rare.

The severity of the flooding threat in terms of property in Wallington relates primarily to a combination of surface water/ flash/ sewerage consequences. Those of tidal effects and that of excessive volume of run-off water in the river from the Wallington River drainage upstream are of relatively minor significance.

Serious flooding in recent years: A combination of circumstances involving particularly a high spring tide, a significant tidal surge of perhaps half a metre, heavy rainfall in the locality and the river in the heaviest of spate conditions has not been recorded in Wallington in some twenty five years of experience. The flooding event of 5th and 6th November 2000 was exacerbated by the poor condition of roadside drains, flap valves and sewerage drains; their maintenance was shown subsequently to have been deficient.

Grounds for optimism:

Responding to concerns expressed in the village that maintenance of drains should be given a higher priority better co-ordinated action by departments in the Civic Offices (FBC and Highways Agency) has resulted in a more effective gully-cleaning regime. The first major exercises took place in March and December 2007, thanks largely to Andy Viccars of FBC. Also, in July 2006 Hampshire County Council replaced the old *White Horse* footbridge (which had been identified as a major factor in the flooding of 2000) with a new one having a Soffit higher above the peak river level. The Environment Agency continues to explore long term flood prevention options for the village and WVCA is maintaining pressure. A detailed submission was made to EA in September 2008 and dialogues in May 2009 seem promising.

We are mindful of the likelihood that tidal issues may have an increasing influence in village flood risk and WVCA participated in the public consultation exercise on the draft North Solent Shoreline Management Plan in 2010.

The most significant advance recently has been the fitting of household level flood mitigation devices to 49 of the most 'at risk' properties to protect up to a threshold of 0.9 M. This was through a **defra** grant applied for on our behalf and facilitated by Fareham Borough Council. The work, completed in spring 2011, included removable door and window barriers, non-return valved airbricks etc.

Factors Affecting the Definition of the Aim – and responsibilities.

Statutory Authorities. The watercourse of the Wallington River through Wallington Village along with the spur through the Industrial Estate westwards is defined as 'Main River' and, as such, falls within the statutory responsibility of the Environment Agency (EA) for its maintenance, flood management and flood prevention measures. The Environment Agency has permissive powers to maintain and undertake improvements on the main river. Riparian owners have responsibility to maintain the river. In addition the EA does maintain the floodwall and floodgates. Hampshire County Council (HCC), as the statutory Highways Authority, is accountable for the condition and maintenance of the roadways and the means to remove surface water from them. Southern Water (SWA) is the statutory authority for the effectiveness and hence, the maintenance of storm water sewers (if adopted) and sewerage drains in the locality. Fareham Borough Council (FBC) is accountable for other measures to deal with civil emergency including the formulation and revision of appropriate planning of the means to deal with flooding.

Property Owners in Wallington. It is understood that, in law, owners of property are responsible entirely for the protection of their property.

Wallington Village Community Association (WVCA). The WVCA is a local amenity association, having charitable status and a membership of around 450 drawn from the majority of local households. It is the only association in the locality of Wallington that is concerned comprehensively with the quality of life of those who live in its community and the amenity of the area as such.

The Association has no statutory status or powers and can therefore exercise no authority in civic matters (in this case for floodwater management and response) although it and its predecessor have sought to play a constructive and active part in all aspects of civic affairs relating to Wallington. The Association has no legal requirement to liaise or to co-operate with any other organisation. Should the membership of the WVCA decide formally that it is in its interests to liaise and co-operate, then such actions become valid. With respect to assisting in the practical relief of distress to residents caused by flooding in the locality of Wallington Village, then the WVCA wishes and intends to liaise and co-operate fully.

2. FLOOD WARNINGS

- The principal organisation charged with responsibility for flood warnings is the Environment Agency and it should always be the main source of information.
- In line behind this Fareham Borough Council has an Operational Flood Plan, which gives details of the agencies involved, communication procedures and liaison arrangements. This was last updated in 2011. The plan can be accessed from the FBC website www.fareham.gov.uk and follow the link from 'Emergency Help'.

The **Local Flood Warning Plan** of the EA provides details of arrangements for flood warning for specified drainage areas including that of the Wallington River basin and for localities such as Wallington Village, which are at risk to flooding by the sea. These arrangements include general warnings using radio and television and particular warnings using the telephone FLOODLINE 0845 9881188. **See Section 8**

Residents are encouraged to **register** to receive particular flood warnings on their private telephone numbers by using this number. Those who are known to have registered are listed on the separate (restricted distribution) insert. Residents who receive such warnings are encouraged to pass them on to those at risk in their vicinity.

There are four flood-warning messages (three represented by graphical icons) that may be issued by EA. These are:



Flood Alert- Flooding is possible, be prepared



Flood Warning- Flooding is expected. Immediate action required*.

ACTION – DEPLOY FLOOD BARRIERS!



Severe Flood Warning- Severe Flooding, Danger to Life.

Warning no Longer in Force- No further flooding is currently expected in your area.

Quick check for alerts and warnings follow this link-

<http://www.environment-agency.gov.uk/homeandleisure/floods/31618.aspx>

3. LEVELS OF RESPONSE

The level of response from statutory authorities to flooding incidents will depend upon what is flooded or is at risk of being flooded. There are five priority categories:

- a. Priority 1. People. Action to protect life.
- b. Priority 2. Houses. Action to protect life and property.
- c. Priority 3. Roads. Action to protect life and property.
- d. Priority 4. Commercial Property. Possible action to protect property.
- e. Priority 5. Agricultural Land and Gardens. No action intended

Other factors that may influence the level of response involve a priority given to those who are old or infirm when assisting people and the action necessary to combat the risk of environmental pollution from fuel and stored chemicals.

4. ORGANISATIONS INVOLVED

The following organisations may be involved in direct specific action during a flooding event. Property owners are included in the list as it is their responsibility to protect their own property from flooding.

- **ENVIRONMENT AGENCY**
- **HAMPSHIRE COUNTY COUNCIL**
- **FAREHAM BOROUGH COUNCIL**
- **WVCA**
- **FIRE AND RESCUE SERVICE**
- **WATER COMPANY**
- **ELECTRICITY, GAS AND TELECOMMUNICATIONS COMPANIES**
- **VERY LARGE INDUSTRIAL COMPANIES**
- **PROPERTY OWNERS**

5. WHO DOES WHAT ...

ENVIRONMENT AGENCY

- **ISSUE FLOOD WARNINGS**
- **RECEIVE AND RECORD DETAILS OF ALL FLOODING INCIDENTS**
- **MONITOR THE SITUATION AND ADVISE OTHER ORGANISATIONS**
- **DEAL WITH EMERGENCY REPAIRS AND BLOCKAGES ON MAIN RIVERS AND OWN STRUCTURES**
- **PROVIDE EMPTY SANDBAGS/FLOOD SACKS AT DEPOTS**
- **RESPOND TO POLLUTION INCIDENTS**
- **ADVISE ON WASTE DISPOSAL ISSUES**

HAMPSHIRE COUNTY COUNCIL

- **(Through Hampshire Constabulary) CO-ORDINATE EMERGENCY SERVICES IN A MAJOR FLOOD INCIDENT AND HELP WITH EVACUATION OF PEOPLE FROM THEIR HOMES WHERE NECESSARY**
- **MAINTAIN SAFE CONDITIONS ON THE ROADS**
- **PUT FLOOD WARNING SIGNS ON THE HIGHWAY**
- **ORGANISE ROAD CLOSURES AND TRAFFIC DIVERSIONS**
- **CLEAR BLOCKAGES ON HIGHWAY DRAINAGE SYSTEMS**
- **MAY TAKE ACTION TO PROTECT PROPERTY FROM FLOODING BY WATER FROM THE HIGHWAY WHERE THERE IS A FAILURE OF THE HIGHWAY DRAINAGE SYSTEM.**

FAREHAM BOROUGH COUNCIL

- **CO-ORDINATING ROLE FOR OWN AREA**
- **EMERGENCY ASSISTANCE (S138 LGA 1972) - PROVIDE SANDBAGS**
- **CLEAR BLOCKED WATERCOURSES ETC. (Land Drainage Act powers)**
- **ENVIRONMENTAL HEALTH ISSUES - POLLUTION**
- **EMERGENCY PLANNING – RESPONSE TO EMERGENCIES PLAN**

WALLINGTON VILLAGE COMMUNITY ASSOCIATION

- **FLOOD WARNING DISSEMINATION (By local agreement with EA)**
- **DISTRIBUTE ADDITIONAL FLOODSAX FROM DISTRICT COUNCIL STOCKPILES AND COB AND PEN BARN IF REQUIRED**
- **OPEN VILLAGE HALL FOR REFUGE AND FACILITIES**

FIRE AND RESCUE SERVICE

- **RESPONSIBLE PRIMARILY FOR SAVING LIFE, RESCUE AND RECOVERY**
- **RESPOND TO ALL EMERGENCY INCIDENTS AS REQUIRED**
- **ASSIST THE POPULACE WHERE A NEED IS IDENTIFIED AND THE USE OF FIRE SERVICE PERSONNEL AND EQUIPMENT IS RELEVANT**

WATER COMPANIES (Southern Water and Portsmouth Water Company)

- **EMERGENCY OVERPUMPING OR TANKERING AT PUMPING STATIONS**
- **CLEARING BLOCKAGES IN PUBLIC SEWERS AND OUTFALL/INLET GRILLES**
- **REPAIRING BURST SEWAGE AND WATER PUMPING MAINS**
- **MAY TAKE ACTION TO PROTECT PROPERTY FROM FLOODING BY WATER FROM THE PUBLIC WATER MAINS OR DISCHARGES FROM THE PUBLIC SEWERAGE SYSTEMS**
- **PROVISION OF PORTABLE TOILETS IN SOME CASES**
- **PROVISION OF BOTTLED WATER IN SOME CASES**

ELECTRICITY, GAS AND TELECOMMUNICATION COMPANIES

- **ATTEND TO EMERGENCIES RELATING TO THEIR SERVICE AT PROPERTIES PUTTING LIFE AT RISK AS A RESULT OF FLOODING**
- **ATTEND TO FLOODING EMERGENCIES AT THEIR OWN SERVICE INSTALLATIONS**

LARGE INDUSTRIAL COMPANIES

- **PROTECT OWN PREMISES AND INSTALLATIONS**
- **SOURCE OF RESOURCES WHICH COULD BE HIRED**

PROPERTY OWNERS

- **MOVE TO A SAFE AREA IF LIFE IS AT RISK**
- **PREVENT WATER FROM ENTERING PROPERTY IF POSSIBLE**
- **SWITCH OFF ELECTRICITY AND GAS SUPPLIES AT MAINS**
- **MOVE VALUABLE POSSESSIONS ABOVE FLOOR AREAS LIABLE TO BE FLOODED**
- **DEPLOY FLOOD PROTECTION DEVICES, SANDBAGS ETC.**
- **WORK WITH YOUR NEIGHBOURS**
- **PREPARE IN ADVANCE**

FBC LIAISON AND FOLLOW-UP ACTION

- **KEEP PEOPLE INFORMED AND IMPLEMENT MEDIA PLAN WHEN APPROPRIATE**
- **PROVIDE INFORMATION TO LOCAL AUTHORITY EMERGENCY PLANNING SUPPORT GROUPS TO ENABLE THEM TO ASSIST AND ADVISE AFFECTED PROPERTY OWNERS**
- **MAINTAIN ACTION AND FINANCIAL RECORDS**
- **INVESTIGATE FLOODING AND RECORD INFORMATION INCLUDING FLOOD LEVELS**
- **SUPPLY DETAILS OF PROPERTIES FLOODED, THE EXTENT OF FLOODING AND FLOOD LEVELS TO THE ENVIRONMENT AGENCY**
- **INFORM RIPARIAN OWNERS OF REMEDIAL MEASURES NEEDED TO WATERCOURSES**
- **IDENTIFY SCHEMES TO ALLEVIATE SERIOUS FLOODING OF PROPERTIES (if applicable)**

6. HOUSEHOLDERS' SELF SUPPORT NETWORK

- a. Householders are strongly encouraged to **register** with the Environment Agency to receive particular flood warnings on their private telephone numbers by using the Floodline number.
- b. It is recommended that close neighbours exchange their telephone numbers for use in any flood emergency.
- c. 'Buddying' arrangements are encouraged for mutual assistance - for example when deploying household flood barriers. This may be especially needed for the support of elderly or infirm neighbours.

7. SANDBAG PROVISION

In 2009 a limited number of *Niton Floodsax* were issued to 'at risk' dwellings by FBC in case of immediate and unforeseen flooding events. A stock of about 150 sandbags for emergency use will be held at the Council Depot in Broadcut.

Householders are encouraged to be responsible for the provision of sandbags if warning has been provided.

There is an emergency stock of the *Niton Floodsax* at the Cob and Pen barn.

Unfilled sandbags and a supply of sand can be purchased from some DIY stores and Builders Merchants (e.g. Keyline, Burdens etc).

Sandbags are a very temporary measure and where applicable other methods of property damage limitation should be explored.

As alternatives to sandbags refuse sacks, plastic bags, pillowcases etc. can be partly filled with garden soil. (Remember they can get heavy quickly, so do not overfill or fill too far away from required location).

8. CONTACTS AND COMMUNICATION LINKS

Environment Agency

By telephone: You can ring **FLOODLINE 0845 988 1188** at any time to receive automated up-to-date information on flooding. There are six service options offered of which the most important ones are Options 1 to 4:

Option 1 gives you information on the latest flooding situation. The quick dial number you require for Fluvial (river) flooding in Wallington is 012234. The quick dial number you require for Coastal flooding in the warning area Fareham to Portchester is 0122132.

Option 2 provides pre-recorded advice on what to do before during and after flooding.

Option 3 allows you to check if you are eligible for free flood warnings.

Option 4 allows you to report flooding, for general enquiries and to be put through to the operator.

By Internet: You can use the web to access the floodplain maps.

www.environment-agency.gov.uk

Click on 'Choose a section' and select 'Flood' in the 'At Home and Leisure' menu. Choose to 'search by river'. Enter 'Wallington' in 'river Name Box' and click 'GO'. The page shows latest Flood warning.

Note: The Environment Agency supplies various information packs to help in instances of flooding e.g. Booklet: *What to do before during and after a flood*

CALLS FOR ASSISTANCE:

Emergency

All Hours 0800 80 70 60

Nigel Sell

Office Hours 01962 764904

The Environment Agency should be the first point of contact in matters relating to river or tidal flooding.

For incidents in which urban foul and surface water drainage or sewer blockages are involved or where Water mains failures have occurred see overleaf.

URBAN FOUL and SURFACE WATER DRAINAGE/SEWER BLOCKAGES

Contact Southern Water: 0845 278 0845 (24 Hrs)
Neil Burns 01962 716165

POTABLE WATER (MAINS FAILURES)

Contact Portsmouth Water Company: 02392 477999

IN ALL CASES:

After notifying the relevant bodies above contact Fareham Borough Council as below:

Fareham Borough Council - has an Operational Flood Plan, much of which forms the basis of this booklet.

If advice or assistance is required, one of the following officers should be contacted:

Name	Office hours	At other times
Kevin Wright	F.824359	0800 374485
Scott Mills	F.824479	

Wallington Village Community Association

WVCA seeks to provide the link for local co-ordination as written into the FBC plan.

The Wallington local contingency plan seeks to assist any resident(s) in traumatic situations. It will cover actions to be taken in the event of flooding and will cover multiple households likely to be affected in the village of Wallington. It describes:

- **Actions to make residents aware of certain information**
- **What can be done before such an event**
- **What can be done during the event**
- **What can be done after the event**

This plan is intended to run from when the flood warnings are in force to 48 hours after the event.

The Co-ordinator is David Walton - home 01329 238948
The Deputies are Barbara Wilcox - home 01329 238136
Alan Humphries home - 01329 238397

Hall Manager John Wilcox 01329 238136

ACTIONS TO ENABLE RESIDENTS TO BE AWARE OF CERTAIN INFORMATION

- a) Ensure that you have adequate home insurance
- b) Ensure that you know where to turn off the gas, electricity and water supplies
- c) Keep a list of useful telephone numbers including your family, insurance company (email address and fax number), local council (F.236100), the emergency services and the EA FLOODLINE 0845 988 1188
- d) You can ring FLOODLINE 0845 988 1188 at any time to receive automated up-to-date information on flooding alerts. The Environment Agency also supplies various information packs for guidance in the event of flooding.
- e) Obtain a copy of the Fareham Operational Flood Plan from FBC

WHAT CAN BE DONE BEFORE SUCH AN EVENT

- a) Read the Wallington Village Flood Emergency plan.
- b) Make a family flood plan using the information in the above booklets and a flood kit which will contain key personal documents, torch, mobile phone, battery or wind-up radio, rubber gloves, Wellington boots, waterproof clothing, spare medication, first aid kit, blankets and Thermos. Keep upstairs.
- c) Prepare your flood defences (if fitted). Make your household supply of *Floodsax* ready. Know where the standby supply is kept (in Wallington they are kept in the *Cob and Pen* barn).
- d) Know where you can move your car, pets, valuables to.
- e) List and prioritise items to be moved upstairs.
Have copies of list available for volunteers if you require help.
If possible board the loft to store items and keep important items there all the time (e.g. photos).
- f) Know who the Coordinator/deputies are.
If you require help, contact the Coordinator or one of the Deputies.
- g) Have a big bag ready to carry flood kit, essential papers in case of evacuation.
- h) Find out where you can get help to clear up.

WHAT CAN BE DONE JUST BEFORE AND DURING SUCH AN EVENT

- a) Be aware of the latest situation using **FLOODLINE 0845 988 1188**
- b) Contact Wallington Local Contingency Plan Coordinator or deputy for assistance.
- c) Turn off gas and electricity before the water arrives, do not switch off after flooded.
- d) Move family, pets, vehicles, food and valuables to safety.
- e) Move items upstairs.
- f) Put in door defences and block airbricks where possible.
- g) Do the above in daylight.
- h) Take photos if at all possible before (this can be at any time and keep safe), during and after the event.

If flood strikes and you need to evacuate:

- i) Secure your property - times like these are a burglar's paradise.
- j) Go to WVCA hall (if hall is not affected) for refreshments and organisation of accommodation within Wallington
- k) If WVCA hall *is* affected, go to Fareham Borough Council refreshment stand and for organisation of accommodation within Wallington

WHAT CAN BE DONE DURING / AFTER THE EVENT

- a) WVCA hall to be available for 48 hours as required for – Refreshments – accommodation – storage - telephone calls - discussions with insurance company representatives – email - meeting point for family, friends, visitors.
- b) Volunteers will be available as agreed to assist wherever necessary.
- c) Contact insurance company, request early inspection and interim payments for accommodation to hotel or host.

- d) Contact gas, electricity and water companies
- e) Ventilate your property, unblock airbricks, but still remember security of property.
- f) Contact dehumidifier company (see Appendix 2). Do not sleep in your property when the de-humidifiers are operating as they will dehydrate you.
- g) Run taps for a few minutes
- h) Ensure you obtain quotes for any remedial work and do not carry out any work without the insurance company's agreement. Beware of tradesmen who say they can sort out your problems quickly and for cash.
- i) You may be entitled to hotel accommodation under your insurance, but check with them first.

GENERAL HEALTH AND SAFETY ADVICE:

- Keep yourself and any children and older people warm and dry
- Put spare clothes in a safe, dry place.
- Put medicines in a safe dry, accessible place.
- Flood water may contain faecal matter
- Flood water may conceal open chambers

Food Safety

- Move all food including cans, into high cupboards or even upstairs
- Wash all fresh food with safe water before eating
- Do not eat any food that has come into contact with flood water.
- Only make up food for babies with boiled or bottled water
- Do not refreeze foods that have thawed out

Sanitation and Hygiene

Always wash hands with soap and water:

- Before Preparing or eating food
- After toilet use
- After cleaning up flood water
- After handling anything contaminated by flood or sewage

Do not allow children to play in floodwater areas or with contaminated toys

Cleaning Up

- Wear rubber boots and gloves during the clean up
- Open doors and windows to ventilate your home
- Watch out for broken glass or nails
- Walls floors and most surfaces should be cleaned with mild disinfectant (one cup bleach to 5 galls water)
- Remove and destroy all contaminated material that cannot be cleaned.
- Steam clean carpets
- Clean any areas where children play
- Wash taps and run for a few minutes before use
- Contact gas, electricity and water companies to check supplies before turning back on.
- Make sure electrical items have dried out before use
- Check references; get recommendations or insurance company advice before employing traders.

Household level flood protection measures

By late spring 2011 the Defra grant-aided household level flood protection and resilience measures had been installed to the 49 most vulnerable properties in the village. These included non-return valves in waste pipes and outlets, water resistant external doors and so on. Because of economies gained in using a single product supplier it was possible to extend the scheme to ten more properties than funds originally allowed. A list of the products fitted is held by the Co-ordinator, David Walton.

The product supplier chosen was **FloodAngel**

Tel: 01905 799908

Web address is www.floodangel.com

The Installer, to whom queries should be addressed, is:

U.K. Flood Barriers Ltd

Tel: 01905 773282

For households currently without protection measures:

Other products are available on the market and the insert with this plan lists a number of them.

A selection of kitemarked products from EA list is given on page 19, however please note that the number of kite-approved products has increased since the original list was given and some are now more suitable for Wallington. Check with EA.

APPENDIX

QUICK REFERENCE - EMERGENCY TELEPHONE NUMBERS

HAMPSHIRE CONSTABULARY	0845 0454545	(24Hr)
HAMPSHIRE FIRE & RESCUE	023 8027 3070	(24Hr)
HAMPSHIRE AMBULANCE	01962 850125	(24Hr)
PUBLIC UTILITIES		
BT Emergency Installations	08457 555999	(24 Hr)
Transco (Gas Pipelines)	0800 111999	(24 Hr)
Southern Electricity	0845 7708 090	(24 Hr)
Portsmouth Water Company	023 9247 7999	(24 Hr)
Southern Water plc	0845 278 0845	(24 Hr)
ENVIRONMENT AGENCY		
General Enquiries	08708 506 506	
Emergency	0800 80 70 60	(24Hr)
Floodline	0845 988 1188	(24Hr)
<u>HAMPSHIRE COUNTY COUNCIL</u>	01962 841841	
Emergency Planning	01962 846845	
	<i>Urgent</i>	07693 283111 (pager)
<u>HAMPSHIRE HIGHWAYS (South)</u>	01329 824519	
<u>FAREHAM BOROUGH COUNCIL</u>	01329 236100	
	<i>Out of Hours</i>	0800 374485
<u>BALFOUR BEATTY (HCC)</u> (Sandbags)	0845 850 5100	(24Hr)
<u>DEFRA</u> (Chemical and Oil Spills to Sea)	0870 785 1050	
<u>CONTRACTORS</u> (General Construction)		
Graham Moyse Contractors Ltd	01329 284831	
Swanwick Construction Ltd	01489 788111	
Townsend Civil Engineering Ltd	01489 582750	
GS Building Services Ltd	023 9258 9889	
<u>CONTRACTORS</u> (Drainage)		
Freeflow	023 9220 1330	
All Hours Drain & Plumbing Services Ltd	023 9269 3923	
<u>BUILDERS MERCHANTS</u> (Sandbags/pumps etc)		
Keyline, Duncan Road, Park Gate.	01489 583711	
Burdens, Unit 8, Pegham Industrial Park, Titchfield.	01329 840250	



Floodline
0845 988 1188
ENVIRONMENT AGENCY

Kitemarked Flood Products

The Environment Agency supports the Kitemark scheme and lists those products awarded the Kitemark below as they have been independently tested and proved fit for purpose. However the Agency does not endorse any individual product or manufacturer. It is the responsibility of the purchaser to ensure the products are appropriate for their property and correctly fitted.

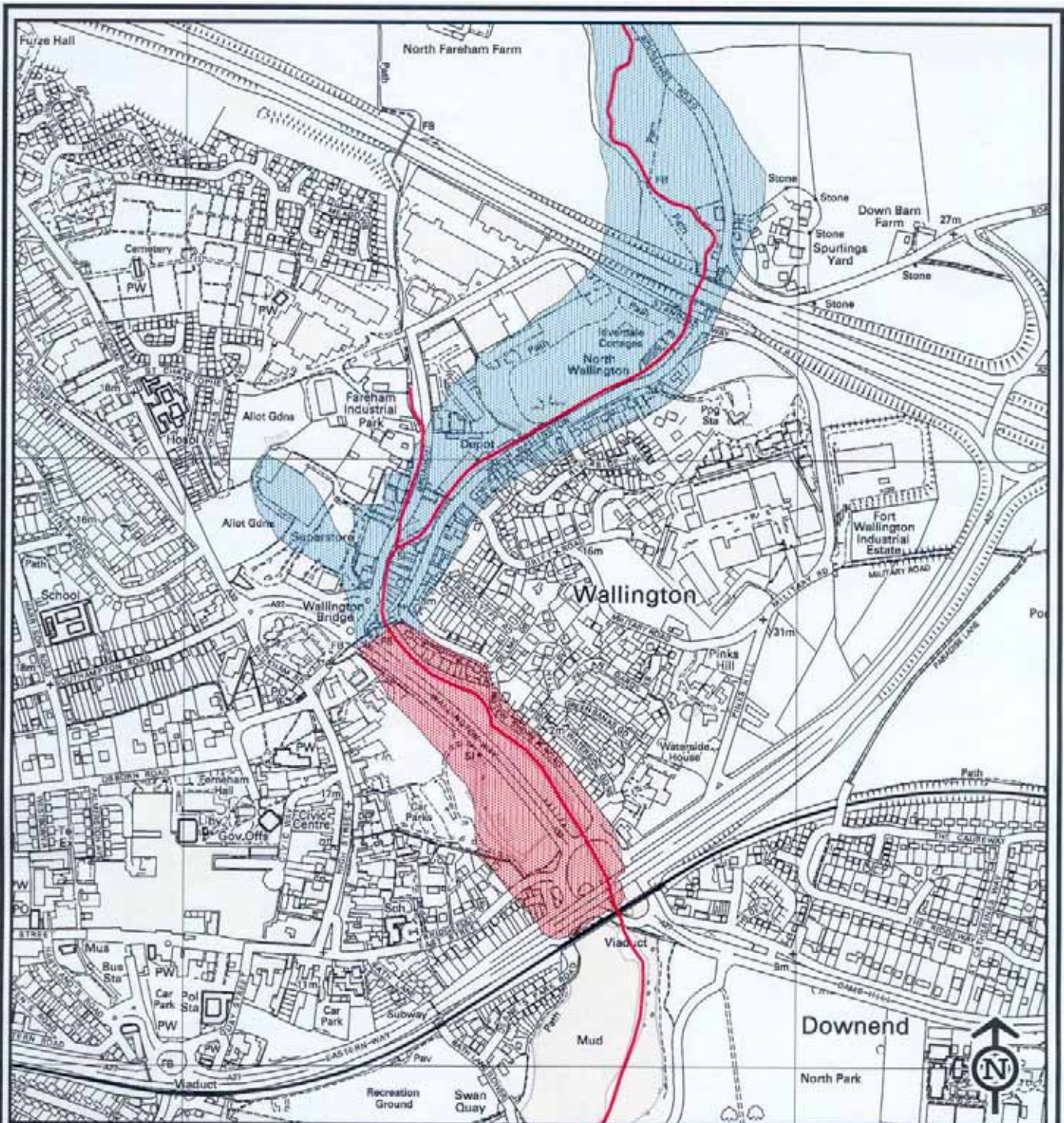
The list of Kitemark products will be updated as and when new products are awarded the Kitemark.

	Floodgate	Floodgate Ltd. 49-51 Lammas Street, Camarthen, Wales, SA31 3AL Tel: 01267 234205 Fax: 01267 234205 Email: sakes@floodgate.ltd.uk Website: www.floodgate.ltd.uk	Awarded Kitemark for: Door board
	Floodguards International Limited	Brunningshams Farm, Heath Ride, Wokingham, Berkshire, RG40 3QJ Tel: 0118 9733535 Fax: 0118 9733596 Email: sales@floodguards.com Website www.floodguards.co.uk	Awarded Kitemark for: Door board Window board Patio board Airbrick Cover
	Geodesign Barriers Ltd.	3 Fore Street, Topsham, Exeter, Devon, EX3 0HF Tel: 01392 876100 Fax: 01392 874407 Mobile: 07890 983239 Email: britt.warg@palletbarrier.com Website: www.palletbarrier.com	Awarded Kitemark for: Pallet barrier flood defence system

Issued 22 May 2003

For more information about the Kitemarked products please contact the suppliers direct via the information above.

Advice is also available from the National Flood Forum, an independent grassroots organisation which can offer support to those affected by flooding, possible sources of help and strategies for coping. The National Flood Forum holds a full list of manufacturers of flood products in England and Wales www.floodforum.org.uk (Telephone: 01299 403055)






**ENVIRONMENT
AGENCY**

Hampshire & Isle of Wight Area
Colvedene Court
Wessex Business Park
Colden Common
Winchester
Hampshire
SO21 1WP

Tel: 01962 713267
Fax: 01962 841573

Wallington

Legend

-  Main River
-  Indicative Fluvial Floodplain
-  Indicative Combined Fluvial and Coastal Floodplain

Scale: Background
Mapping 1:10000

Date:
Nov 2003

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